2016 Summary of Benefits HNE Medicare Advantage HMO Plans with Part D Prescription Drug Coverage HNE Medicare Premium (HMO), HNE Medicare Plus (HMO), and HNE Medicare Basic (HMO)



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HNE MEDICARE ADVANTAGE ENROLLMENT KIT 2016

SECTION I - INTRODUCTION TO SUMMARY OF BENEFITS

You have choices about how to get your Medicare benefits

- One choice is to get your Medicare benefits through Original Medicare (fee-for-service Medicare). Original Medicare is run directly by the Federal government.
- Another choice is to get your Medicare benefits by joining a Medicare health plan (such as HNE Medicare Premium (HMO), HNE Medicare Plus (HMO), and HNE Medicare Basic (HMO)).

Tips for comparing your Medicare choices

This Summary of Benefits booklet gives you a summary of what **HNE Medicare Premium (HMO)**, **HNE Medicare Plus (HMO)**, and **HNE Medicare Basic (HMO)** covers and what you pay.

- If you want to compare our plan with other Medicare health plans, ask the other plans for their Summary of Benefits booklets. Or, use the Medicare Plan Finder on http://www.medicare.gov.
- If you want to know more about the coverage and costs of Original Medicare, look in your current "Medicare & You" handbook. View it online at http://www.medicare.gov or get a copy by calling 1.800.MEDICARE (1.800.633.4227), 24 hours a day, 7 days a week. TTY users should call 1.877.486.2048.

Sections in this booklet

- Things to Know About HNE Medicare Premium (HMO), HNE Medicare Plus (HMO), and HNE Medicare Basic (HMO)
- Monthly Premium, Deductible, and Limits on How Much You Pay for Covered Services
- Covered Medical and Hospital Benefits
- Prescription Drug Benefits

This document is available in other formats such as Braille and large print.

This document may be available in a non-English language. For additional information, call us at 877.443.3314 (TTY/TDD 800.439.2370).

Things to Know About HNE Medicare Premium (HMO), HNE Medicare Plus (HMO), and HNE Medicare Basic (HMO)

Hours of Operation

- From October 1 to February 14, you can call us 7 days a week from 8:00 a.m. to 8:00 p.m. Eastern time.
- From February 15 to September 30, you can call us Monday through Friday from 8:00 a.m. to 8:00 p.m. Eastern time.

SECTION I - INTRODUCTION TO SUMMARY OF BENEFITS

HNE Medicare Premium (HMO), HNE Medicare Plus (HMO), and HNE Medicare Basic (HMO) Phone Numbers and Website

- If you are a member of this plan, call toll-free 877.443.3314 (TTY/TDD 800.439.2370).
- If you are not a member of this plan, call toll-free 877.443.3314 (TTY/TDD 800.439.2370).
- Our website: http://www.hne.com/medicare.

Who can join?

To join **HNE Medicare Premium (HMO)**, **HNE Medicare Plus (HMO)**, and **HNE Medicare Basic (HMO)**, you must be entitled to Medicare Part A, be enrolled in Medicare Part B, and live in our service area. Our service area includes the following counties in Massachusetts: Berkshire, Franklin, Hampden, and Hampshire.

Which doctors, hospitals, and pharmacies can I use?

HNE Medicare Premium (HMO), **HNE Medicare Plus (HMO)**, and **HNE Medicare Basic (HMO)** has a network of doctors, hospitals, and other providers. If you use the providers that are not in our network, the plan may not pay for these services.

You must generally use network pharmacies to fill your prescriptions for covered Part D drugs. You can see our plan's provider and pharmacy directory at our website (http://www.hne.com/medicare).

Or, call us and we will send you a copy of the provider and pharmacy directories.

What do we cover?

Like all Medicare health plans, we cover everything that Original Medicare covers – and more.

- Our plan members get *all* of the benefits covered by Original Medicare. For some of these benefits, you may pay more in our plan than you would in Original Medicare. For others, you may pay less.
- Our plan members also get *more than what is* covered by Original Medicare. Some of the extra benefits are outlined in this booklet.

We cover Part D drugs. In addition, we cover Part B drugs including chemotherapy and some drugs administered by your provider.

- You can see the complete plan formulary (list of Part D prescription drugs) and any restrictions on our website, http://www.hne.com/medicare.
- Or, call us and we will send you a copy of the formulary.

How will I determine my drug costs?

Our plan groups each medication into one of four "tiers." You will need to use your formulary to locate what tier your drug is on to determine how much it will cost you. The amount you pay depends on the drug's tier and what stage of the benefit you have reached. Later in this document we discuss the benefit stages that occur: Initial Coverage, Coverage Gap, and Catastrophic Coverage.

If you have any questions about this plan's benefits or costs, please contact HNE Medicare Advantage Plans for details.

SUMMARY OF BENEFITS	HNE MEDICARE PREMIUMHNE MEDICARE PLUS (HMO)(HMO)		HNE MEDICARE BASIC (HMO)
MONTHLY PREMIUM, DEDUCT	TBLE, AND LIMITS ON HOW MUC	H YOU PAY FOR COVERED SERV	ICES
How much is the monthly premium?	\$164 per month. In addition, youmust keep paying your Medicare PartB premium.		
How much is the deductible?	This plan does not have a deductible.	This plan does not have a deductible.	This plan does not have a deductible.
Is there any limit on how much I will pay for my covered services?	Yes. Like all Medicare health plans, our plan protects you by having yearly limits on your out-of-pocket costs for medical and hospital care.	Yes. Like all Medicare health plans, our plan protects you by having yearly limits on your out-of-pocket costs for medical and hospital care.	Yes. Like all Medicare health plans, our plan protects you by having yearly limits on your out-of-pocket costs for medical and hospital care.
Is there a limit on how much the plan will pay?	 Your yearly limit(s) in this plan: \$3,400 for services you receive from in-network providers. 	 Your yearly limit(s) in this plan: \$3,400 for services you receive from in-network providers. 	 Your yearly limit(s) in this plan: \$3,400 for services you receive from in-network providers.
	If you reach the limit on out-of- pocket costs, you keep getting covered hospital and medical services and we will pay the full cost for the rest of the year.	If you reach the limit on out-of- pocket costs, you keep getting covered hospital and medical services and we will pay the full cost for the rest of the year.	If you reach the limit on out-of- pocket costs, you keep getting covered hospital and medical services and we will pay the full cost for the rest of the year.
	Please note that you will still need to pay your monthly premiums and cost-sharing for your Part D prescription drugs.	Please note that you will still need to pay your monthly premiums and cost-sharing for your Part D prescription drugs.	Please note that you will still need to pay your monthly premiums and cost-sharing for your Part D prescription drugs.
	Our plan has a coverage limit every year for certain in-network benefits. Contact us for the services that	Our plan has a coverage limit every year for certain in-network benefits. Contact us for the services that	Our plan has a coverage limit every year for certain in-network benefits. Contact us for the services that

HNE Medicare Advantage is an HMO plan with a Medicare contract. Enrollment in HNE Medicare Advantage depends on contract renewal.

apply.

apply.

apply.

SUMMARY OF BENEFITS

HNE MEDICARE PREMIUM (HMO)

COVERED MEDICAL AND HOSPITAL BENEFITS

NOTE:

SERVICES WITH A¹ MAY REQUIRE PRIOR AUTHORIZATION. SERVICES WITH A ² MAY REQUIRE A REFERRAL FROM YOUR DOCTOR.

OUTPATIENT CARE AND SERVICES

Acupuncture	Not covered	Not covered	Not covered
Ambulance ¹	\$150 copay	\$150 copay	\$150 copay
	Ambulance transportation limited to	Ambulance transportation limited to	Ambulance transportation limited to
	Medicare covered medically	Medicare covered medically	Medicare covered medically
	necessary ambulance services. Chair	necessary ambulance services. Chair	necessary ambulance services. Chair
	Vans are not covered.	Vans are not covered.	Vans are not covered.
Chiropractic Care	Manipulation of the spine to correct a	Manipulation of the spine to correct a	Manipulation of the spine to correct a
	subluxation (when 1 or more of the	subluxation (when 1 or more of the	subluxation (when 1 or more of the
	bones of your spine move out of	bones of your spine move out of	bones of your spine move out of
	position): \$20 copay	position): \$20 copay	position): \$20 copay
Dental Services ¹	Limited dental services (this does not	Limited dental services (this does not	Limited dental services (this does not
	include services in connection with	include services in connection with	include services in connection with
	care, treatment, filling, removal, or	care, treatment, filling, removal, or	care, treatment, filling, removal, or
	replacement of teeth): \$20-150	replacement of teeth): \$30-300	replacement of teeth): \$40-450
	copay, depending on the service	copay, depending on the service	copay, depending on the service
	Preventive dental services:	Preventive dental services:	Preventive dental services:
	Cleaning: You pay nothingDental X-rays: You pay nothing		
	• Fluoride treatment: You pay nothing	• Fluoride treatment: You pay nothing	 Fluoride treatment: You pay nothing
	• Oral exam: You pay nothing	• Oral exam: You pay nothing	• Oral exam: You pay nothing
	Our plan pays up to \$150 every year	Our plan pays up to \$150 every year	Our plan pays up to \$150 every year
	for most dental services.	for most dental services.	for most dental services.
	Please Note: Member must pay out	Please Note: Member must pay out	Please Note: Member must pay out
	of pocket for dental services and	of pocket for dental services and	of pocket for dental services and
	submit paid receipts to receive	submit paid receipts to receive	submit paid receipts to receive
	reimbursement for the services listed	reimbursement for the services listed	reimbursement for the services listed
	above.	above.	above.

SUMMARY OF BENEFITS	HNE MEDICARE PREMIUM (HMO)	HNE MEDICARE PLUS (HMO)	HNE MEDICARE BASIC (HMO)
	Other dental services are eligible for	Other dental services are eligible for	Other dental services are eligible for
	reimbursement. See the HNE	reimbursement. See the HNE	reimbursement. See the HNE
	allowance reimbursement form for	allowance reimbursement form for	allowance reimbursement form for
	more details.	more details.	more details.
Diabetes Supplies and Services ¹	Diabetes monitoring supplies: You	Diabetes monitoring supplies: You	Diabetes monitoring supplies: You
	pay nothing	pay nothing	pay nothing
	Diabetes self-management training:	Diabetes self-management training:	Diabetes self-management training:
	You pay nothing	You pay nothing	You pay nothing
	Therapeutic shoes or inserts: You	Therapeutic shoes or inserts: You	Therapeutic shoes or inserts: You
	pay nothing	pay nothing	pay nothing
	Diabetic Supplies and Services are	Diabetic Supplies and Services are	Diabetic Supplies and Services are
	limited to specific manufacturers,	limited to specific manufacturers,	limited to specific manufacturers,
	products and/or brands. Contact the	products and/or brands. Contact the	products and/or brands. Contact the
	plan for a list of covered supplies.	plan for a list of covered supplies.	plan for a list of covered supplies.
Diagnostic Tests, Lab and Radiology	Diagnostic radiology services (such	Diagnostic radiology services (such	Diagnostic radiology services (such
Services, and X-Rays (Costs for	as MRIs, CT scans):	as MRIs, CT scans):	as MRIs, CT scans):
these services may be different if	\$0-100 of the cost, depending on the	\$0-150 copay, depending on the	\$0-200 copay, depending on the
received in an outpatient surgery	service	service	service
<i>setting</i>) ¹	Diagnostic tests and procedures:	Diagnostic tests and procedures:	Diagnostic tests and procedures:
	You pay nothing	You pay nothing	You pay nothing
	Lab services: You pay nothing	Lab services: You pay nothing	Lab services: You pay nothing
	Outpatient x-rays: You pay nothing	Outpatient x-rays: \$10 copay	Outpatient x-rays: \$15 copay
	Therapeutic radiology services (such	Therapeutic radiology services (such	Therapeutic radiology services (such
	as radiation treatment for cancer):	as radiation treatment for cancer):	as radiation treatment for cancer):
	You pay nothing	You pay nothing	You pay nothing
	Diagnostic imaging (CT Scans,	Diagnostic imaging (CT Scans,	Diagnostic imaging (CT Scans,
	MRIs, MRAs, PET Scans, sleep	MRIs, MRAs, PET Scans, sleep	MRIs, MRAs, PET Scans, sleep
	studies, nuclear cardiology) ¹ : \$100	studies, nuclear cardiology) ¹ : \$150	studies, nuclear cardiology) ¹ : \$200
	copay	copay	copay
Doctor's Office Visits	Primary care physician visit: \$15	Primary care physician visit: \$20	Primary care physician visit: \$30
	copay	copay	copay
	Specialist visit: \$20 copay	Specialist visit: \$30 copay	Specialist visit: \$40 copay
	No referral required for network	No referral required for network	No referral required for network
	doctors, specialists, and hospitals.	doctors, specialists, and hospitals.	doctors, specialists, and hospitals.

SUMMARY OF BENEFITS	HNE MEDICARE PREMIUM (HMO)	775 copay\$75 copayf you are admitted to the hospital within 24 hours, you do not have to may your share of the cost for mergency care. See the "Inpatient 		
Durable Medical Equipment (wheelchairs, oxygen, etc.) ¹	15% of the cost	20% of the cost	20% of the cost	
Emergency Care	\$75 copay	\$75 copay	\$75 copay	
	If you are admitted to the hospital within 24 hours, you do not have to pay your share of the cost for emergency care. See the "Inpatient Hospital Care" section of this booklet for other costs.	If you are admitted to the hospital within 24 hours, you do not have to pay your share of the cost for emergency care. See the "Inpatient Hospital Care" section of this booklet for other costs.	within 24 hours, you do not have to pay your share of the cost for emergency care. See the "Inpatient Hospital Care" section of this booklet	
	Worldwide coverage.	Worldwide coverage.	Worldwide coverage.	
Foot Care (podiatry services)	Foot exams and treatment if you have diabetes-related nerve damage and/or meet certain conditions: \$20 copay	Foot exams and treatment if you have diabetes-related nerve damage and/or meet certain conditions: \$30 copay	have diabetes-related nerve damage and/or meet certain conditions: \$40	
Hearing Services	Exam to diagnose and treat hearing and balance issues: \$20 copay Routine hearing exam (for up to 1 every year): \$20 copay	Exam to diagnose and treat hearing and balance issues: \$30 copay Routine hearing exam (for up to 1 every year): \$30 copay	Exam to diagnose and treat hearing and balance issues: \$40 copay Routine hearing exam (for up to 1 every year): \$40 copay	
Home Health Care ¹	You pay nothing	You pay nothing	You pay nothing	
Mental Health Care	Inpatient visit: Our plan covers up to 190 days in a lifetime for inpatient mental health care in a psychiatric hospital. The inpatient hospital care limit does not apply to inpatient mental services provided in a general hospital. The copays for hospital and skilled nursing facility (SNF) benefits are based on benefit periods. A benefit period begins the day you're admitted as an inpatient and ends when you haven't received any inpatient care	Inpatient visit: Our plan covers up to 190 days in a lifetime for inpatient mental health care in a psychiatric hospital. The inpatient hospital care limit does not apply to inpatient mental services provided in a general hospital. The copays for hospital and skilled nursing facility (SNF) benefits are based on benefit periods. A benefit period begins the day you're admitted as an inpatient and ends when you haven't received any inpatient care	Inpatient visit: Our plan covers up to 190 days in a lifetime for inpatient mental health care in a psychiatric hospital. The inpatient hospital care limit does not apply to inpatient mental services provided in a general hospital. The copays for hospital and skilled nursing facility (SNF) benefits are based on benefit periods. A benefit period begins the day you're admitted as an inpatient and ends when you haven't received any inpatient care	

SUMMARY OF BENEFITS	HNE MEDICARE PREMIUM (HMO)	HNE MEDICARE PLUS (HMO)	HNE MEDICARE BASIC (HMO)
SUMMARY OF BENEFITS	 HNE MEDICARE PREMIUM (HMO) (or skilled care in a SNF) for 60 days in a row. If you go into a hospital or a SNF after one benefit period has ended, a new benefit period begins. You must pay the inpatient hospital deductible for each benefit period. There's no limit to the number of benefit periods. Our plan covers 90 days for an inpatient hospital stay. Our plan also covers 60 "lifetime reserve days." These are "extra" days that we cover. If your hospital stay is longer than 90 days, you can use these extra days. But once you have used up these extra 60 days, your inpatient hospital coverage will be limited to 90 days. \$300 copay per stay Outpatient group therapy visit: \$20 copay 	 HNE MEDICARE PLUS (HMO) (or skilled care in a SNF) for 60 days in a row. If you go into a hospital or a SNF after one benefit period has ended, a new benefit period begins. You must pay the inpatient hospital deductible for each benefit period. There's no limit to the number of benefit periods. Our plan covers 90 days for an inpatient hospital stay. Our plan also covers 60 "lifetime reserve days." These are "extra" days that we cover. If your hospital stay is longer than 90 days, you can use these extra days. But once you have used up these extra 60 days, your inpatient hospital coverage will be limited to 90 days. \$600 copay per stay Outpatient group therapy visit: \$30 copay 	 HNE MEDICARE BASIC (HMO) (or skilled care in a SNF) for 60 days in a row. If you go into a hospital or a SNF after one benefit period has ended, a new benefit period begins. You must pay the inpatient hospital deductible for each benefit period. There's no limit to the number of benefit periods. Our plan covers 90 days for an inpatient hospital stay. Our plan also covers 60 "lifetime reserve days." These are "extra" days that we cover. If your hospital stay is longer than 90 days, you can use these extra days. But once you have used up these extra 60 days, your inpatient hospital coverage will be limited to 90 days. \$900 copay per stay Outpatient group therapy visit: \$40 copay
	Outpatient group therapy visit: \$20	Outpatient group therapy visit: \$30	Outpatient group therapy visit: \$40

SUMMARY OF BENEFITS	HNE MEDICARE PREMIUM (HMO)	HNE MEDICARE PLUS (HMO)	HNE MEDICARE BASIC (HMO)
Outpatient Rehabilitation ¹	Cardiac (heart) rehab services (for a	Cardiac (heart) rehab services (for a	Cardiac (heart) rehab services (for a
	maximum of 2 one-hour sessions per	maximum of 2 one-hour sessions per	maximum of 2 one-hour sessions per
	day for up to 36 sessions up to 36	day for up to 36 sessions up to 36	day for up to 36 sessions up to 36
	weeks): \$10 copay	weeks): \$10 copay	weeks): \$15 copay
	Occupational therapy visit: \$20	Occupational therapy visit: \$30	Occupational therapy visit: \$40
	copay	copay	copay
	Physical therapy and speech and	Physical therapy and speech and	Physical therapy and speech and
	language therapy visit: \$20 copay	language therapy visit: \$30 copay	language therapy visit: \$40 copay
Outpatient Substance Abuse	Group therapy visit: \$20 copay	Group therapy visit: \$30 copay	Group therapy visit: \$40 copay
	Individual therapy visit: \$20 copay	Individual therapy visit: \$30 copay	Individual therapy visit: \$40 copay
Outpatient Surgery ¹	Ambulatory surgical center: \$150	Ambulatory surgical center: \$300	Ambulatory surgical center: \$450
	copay	copay	copay
	Outpatient hospital: \$0-20 copay,	Outpatient hospital: \$0-30 copay,	Outpatient hospital: \$0-40 copay,
	depending on the service	depending on the service	depending on the service
	The copayment range for Outpatient	The copayment range for Outpatient	The copayment range for Outpatient
	Hospital Services describes the	Hospital Services describes the	Hospital Services describes the
	varying cost share based on the	varying cost share based on the	varying cost share based on the
	services provided. The minimum	services provided. The minimum	services provided. The minimum
	copayment applies to lab and	copayment applies to lab and	copayment applies to lab and
	diagnostic tests, and services related	diagnostic tests, and services related	diagnostic tests, and services related
	to the monitoring of Coumadin	to the monitoring of Coumadin	to the monitoring of Coumadin
	treatment or Chemotherapy services.	treatment or Chemotherapy services.	treatment or Chemotherapy services.
	The maximum copayment applies to	The maximum copayment applies to	The maximum copayment applies to
	all other outpatient clinic services.	all other outpatient clinic services.	all other outpatient clinic services.
Over-the-Counter Items	Please visit our website to see our list	Please visit our website to see our list	Please visit our website to see our list
	of covered over-the-counter items.	of covered over-the-counter items.	of covered over-the-counter items.
Prosthetic Devices (braces, artificial	Prosthetic devices: 15% of the cost	Prosthetic devices: 20% of the cost	Prosthetic devices: 20% of the cost
<i>limbs, etc.</i>) ¹	Related medical supplies: You pay	Related medical supplies: You pay	Related medical supplies: You pay
	nothing	nothing	nothing
Renal Dialysis	You pay nothing	You pay nothing	You pay nothing
Transportation	Not covered	Not covered	Not covered

SUMMARY OF BENEFITS	HNE MEDICARE PREMIUM	HNE MEDICARE PLUS (HMO)	HNE MEDICARE BASIC (HMO)
Una antha Na a da d Camaia a	(HMO)	¢50	\$50
Urgently Needed Services	\$50 copay Worldwide coverage.	\$50 copay Worldwide coverage.	\$50 copay Worldwide coverage.
Vision Services	<u> </u>		5
VISION Services	Exam to diagnose and treat diseases	Exam to diagnose and treat diseases	Exam to diagnose and treat diseases
	and conditions of the eye (including	and conditions of the eye (including	and conditions of the eye (including
	yearly glaucoma screening): \$0-20	yearly glaucoma screening): \$0-30	yearly glaucoma screening): \$0-40
	copay, depending on the service	copay, depending on the service	copay, depending on the service
	Routine eye exam (for up to 1 every	Routine eye exam (for up to 1 every	Routine eye exam (for up to 1 every
	year): You pay nothing	year): You pay nothing	year): You pay nothing
	Contact lenses: You pay nothing	Contact lenses: You pay nothing	Contact lenses: You pay nothing
	Eyeglasses (frames and lenses): You	Eyeglasses (frames and lenses): You	Eyeglasses (frames and lenses): You
	pay nothing	pay nothing	pay nothing
	Eyeglass frames: You pay nothing	Eyeglass frames: You pay nothing	Eyeglass frames: You pay nothing
	Eyeglass lenses: You pay nothing	Eyeglass lenses: You pay nothing	Eyeglass lenses: You pay nothing
	Eyeglasses or contact lenses after	Eyeglasses or contact lenses after	Eyeglasses or contact lenses after
	cataract surgery: You pay nothing	cataract surgery: You pay nothing	cataract surgery: You pay nothing
	Our plan pays up to \$100 every two	Our plan pays up to \$100 every two	Our plan pays up to \$100 every two
	years for eyewear.	years for eyewear.	years for eyewear.
Preventive Care			
	You pay nothing	You pay nothing	You pay nothing
	Our plan covers many preventive	Our plan covers many preventive	Our plan covers many preventive
	services, including:	services, including:	services, including:
	Abdominal aortic aneurysm	Abdominal aortic aneurysm	Abdominal aortic aneurysm
	screening	screening	screening
	Alcohol misuse counseling	Alcohol misuse counseling	Alcohol misuse counseling
	Bone mass measurement	Bone mass measurement	Bone mass measurement
	Breast cancer screening	Breast cancer screening	Breast cancer screening
	(mammogram)	(mammogram)	(mammogram)
	Cardiovascular disease	Cardiovascular disease	Cardiovascular disease
	(behavioral therapy)	(behavioral therapy)	(behavioral therapy)
	Cardiovascular screenings	Cardiovascular screenings	Cardiovascular screenings
	Cervical and vaginal cancer	Cervical and vaginal cancer	Cervical and vaginal cancer
	screening Coloractal cancer screenings	screeningColorectal cancer screenings	screening Coloratel concer screenings
	Colorectal cancer screenings (Colonoscopy, Fecal occult	• Colorectal cancer screenings (Colonoscopy, Fecal occult	 Colorectal cancer screenings (Colonoscopy, Fecal occult
	(Colonoscopy, Feed occult	(Colonoscopy, Feed occur	(Colonoscopy, Fecal occult

SUMMARY OF BENEFITS	HNE MEDICARE PREMIUM (HMO)	HNE MEDICARE PLUS (HMO)	HNE MEDICARE BASIC (HMO)
	 blood test, Flexible	 blood test, Flexible	 blood test, Flexible
	sigmoidoscopy) Depression screening Diabetes screenings HIV screening Medical nutrition therapy	sigmoidoscopy) Depression screening Diabetes screenings HIV screening Medical nutrition therapy	sigmoidoscopy) Depression screening Diabetes screenings HIV screening Medical nutrition therapy
	services Obesity screening and	services Obesity screening and	services Obesity screening and
	counseling Prostate cancer screenings	counseling Prostate cancer screenings	counseling Prostate cancer screenings
	(PSA) Sexually transmitted infections	(PSA) Sexually transmitted infections	(PSA) Sexually transmitted infections
	screening and counseling Tobacco use cessation	screening and counseling Tobacco use cessation	screening and counseling Tobacco use cessation
	counseling (counseling for	counseling (counseling for	counseling (counseling for
	people with no sign of tobacco-	people with no sign of tobacco-	people with no sign of tobacco-
	related disease) Vaccines, including Flu shots,	related disease) Vaccines, including Flu shots,	related disease) Vaccines, including Flu shots,
	Hepatitis B shots, Pneumococcal	Hepatitis B shots, Pneumococcal	Hepatitis B shots, Pneumococcal
	shots "Welcome to Medicare"	shots "Welcome to Medicare"	shots "Welcome to Medicare"
	preventive visit (one-time) Yearly "Wellness" visit	preventive visit (one-time) Yearly "Wellness" visit	preventive visit (one-time) Yearly "Wellness" visit
	Any additional preventive services	Any additional preventive services	Any additional preventive services
	approved by Medicare during the	approved by Medicare during the	approved by Medicare during the
	contract year will be covered.	contract year will be covered.	contract year will be covered.
Hospice	 You pay nothing for hospice care from a Medicare-certified hospice. You may have to pay part of the cost for drugs and respite care. Our plan covers hospice consultation services (one time only) for a terminally ill person who hasn't elected the hospice benefit¹: \$0 copay. 	You pay nothing for hospice care from a Medicare-certified hospice. You may have to pay part of the cost for drugs and respite care. Our plan covers hospice consultation services (one time only) for a terminally ill person who hasn't elected the hospice benefit ¹ : \$0 copay.	You pay nothing for hospice care from a Medicare-certified hospice. You may have to pay part of the cost for drugs and respite care. Our plan covers hospice consultation services (one time only) for a terminally ill person who hasn't elected the hospice benefit ¹ : \$0 copay.

HNE MEDICARE PREMIUM (HMO)

INPATIENT CARE

Inpatient Hospital Care	The copays for hospital and skilled	The copays for hospital and skilled	The copays for hospital and skilled
	nursing facility (SNF) benefits are	nursing facility (SNF) benefits are	nursing facility (SNF) benefits are
	based on benefit periods. A benefit	based on benefit periods. A benefit	based on benefit periods. A benefit
	period begins the day you're admitted	period begins the day you're admitted	period begins the day you're admitted
	as an inpatient and ends when you	as an inpatient and ends when you	as an inpatient and ends when you
	haven't received any inpatient care	haven't received any inpatient care	haven't received any inpatient care
	(or skilled care in a SNF) for 60 days	(or skilled care in a SNF) for 60 days	(or skilled care in a SNF) for 60 days
	in a row. If you go into a hospital or	in a row. If you go into a hospital or	in a row. If you go into a hospital or
	a SNF after one benefit period has	a SNF after one benefit period has	a SNF after one benefit period has
	ended, a new benefit period begins.	ended, a new benefit period begins.	ended, a new benefit period begins.
	You must pay the inpatient hospital	You must pay the inpatient hospital	You must pay the inpatient hospital
	deductible for each benefit period.	deductible for each benefit period.	deductible for each benefit period.
	There's no limit to the number of	There's no limit to the number of	There's no limit to the number of
	benefit periods.	benefit periods.	benefit periods.
	Our plan covers an unlimited number	Our plan covers an unlimited number	Our plan covers an unlimited number
	of days for an inpatient hospital stay.	of days for an inpatient hospital stay.	of days for an inpatient hospital stay.
	• \$300 copay per stay	• \$600 copay per stay	• \$900 copay per stay
	• You pay nothing per day for days 91 and beyond	• You pay nothing per day for days 91 and beyond	 You pay nothing per day for days 91 and beyond
Inpatient Mental Health Care	For inpatient mental health care, see	For inpatient mental health care, see	For inpatient mental health care, see
	the "Mental Health Care" section of	the "Mental Health Care" section of	the "Mental Health Care" section of
	this booklet.	this booklet.	this booklet.
Skilled Nursing Facility (SNF) ¹	Our plan covers up to 100 days in a	Our plan covers up to 100 days in a	Our plan covers up to 100 days in a
	SNF.	SNF.	SNF.
	• \$20 copay per day for days 1 through 20	• \$40 copay per day for days 1 through 20	• \$25 copay per day for days 1 through 20
	• You pay nothing per day for days 21 through 100	• You pay nothing per day for days 21 through 100	• \$40 copay per day for days 21 through 50
	No prior hospital stay is required.	No prior hospital stay is required.	• You pay nothing per day for days 51 through 100
			No prior hospital stay is required.

SUMMARY OF BENEFITS

HNE MEDICARE PREMIUM (HMO)

HNE MEDICARE BASIC (HMO)

PRESCRIPTION DRUG BENEFITS

How much do I pay?	For Part B drugs such as	For Part B drugs such as	For Part B drugs such as
	chemotherapy drugs ¹ : You pay	chemotherapy drugs ¹ : You pay	chemotherapy drugs ¹ : You pay
	nothing	nothing	nothing
	Other Part B drugs ¹ : You pay nothing	Other Part B drugs ¹ : You pay nothing	Other Part B drugs ¹ : You pay nothing
	The plan may require you to try one drug to treat your condition before it	The plan may require you to try one drug to treat your condition before it	The plan may require you to try one drug to treat your condition before it
	will cover another drug for that	will cover another drug for that	will cover another drug for that
	condition. Some drugs have quantity	condition. Some drugs have quantity	condition. Some drugs have quantity
	limits. Your provider must get prior	limits. Your provider must get prior	limits. Your provider must get prior
	authorization for some drugs. If the	authorization for some drugs. If the	authorization for some drugs. If the
	actual cost of a drug is less than the	actual cost of a drug is less than the	actual cost of a drug is less than the
	normal cost-sharing amount for that	normal cost-sharing amount for that	normal cost-sharing amount for that
	drug, you pay the actual cost, not the	drug, you pay the actual cost, not the	drug, you pay the actual cost, not the
	higher cost-sharing amount.	higher cost-sharing amount.	higher cost-sharing amount.

HNE MEDICARE P	REMIUM	HNE MEDICARE P	LUS (HMO)	HNE MEDICARE E	BASIC (HMO)
(HMO)					
total yearly drug co \$3,310. Total yearly the total drug costs you and our Part D	sts reach y drug costs are paid by both plan.	total yearly drug co \$3,310. Total yearly the total drug costs you and our Part D	sts reach drug costs are paid by both plan.	You pay the following until your total yearly drug costs reach \$3,310. Total yearly drug costs are the total drug costs paid by both you and our Part D plan.	
	-	network retail pharmacies and mail order pharmacies.		-	
Standard Retail C	ost-Sharing	Standard Retail C	ost-Sharing	Standard Retail C	ost-Sharing
Tier	One-month supply	Tier	One-month supply	Tier	One-month supply
Tier 1 (Generic)	\$10 copay	Tier 1 (Generic)	\$10 copay	Tier 1 (Generic)	\$10 copay
Tier 2 (Preferred		Tier 2 (Preferred		Tier 2 (Preferred	
Brand)	\$45 copay	Brand)	\$45 copay	Brand)	\$45 copay
Tier 3 (Non-		Tier 3 (Non-		Tier 3 (Non-	
Preferred Brand)	\$90 copay	Preferred Brand)	\$90 copay	Preferred Brand)	\$90 copay
Tier 4 (Specialty	33% of the	Tier 4 (Specialty	33% of the	Tier 4 (Specialty	33% of the
Tier)	cost	Tier)	cost	Tier)	cost
Tier	Two-month supply	Tier	Two-month supply	Tier	Two-month supply
Tier 1 (Generic)	\$20 copay	Tier 1 (Generic)	\$20 copay	Tier 1 (Generic)	\$20 copay
Tier 2 (Preferred		Tier 2 (Preferred		Tier 2 (Preferred	
Brand)	\$90 copay	Brand)	\$90 copay	Brand)	\$90 copay
Tier 3 (Non-		Tier 3 (Non-		Tier 3 (Non-	
Preferred Brand)	\$180 copay	Preferred Brand)	\$180 copay	Preferred Brand)	\$180 copay
Tier 4 (Specialty		Tier 4 (Specialty		Tier 4 (Specialty	
	(HMO) You pay the follow total yearly drug costs you and our Part D You may get your of network retail pharm order pharmacies. Standard Retail C Tier 1 (Generic) Tier 2 (Preferred Brand) Tier 3 (Non-Preferred Brand) Tier 4 (Specialty Tier) Tier 2 (Preferred Brand) Tier 3 (Non-Preferred Brand)	You pay the following until your total yearly drug costs reach \$3,310. Total yearly drug costs are the total drug costs paid by both you and our Part D plan.You may get your drugs at network retail pharmacies and mail order pharmacies.Standard Retail Cost-SharingTierOne-month supplyTier 1 (Generic)\$10 copayTier 2 (Preferred Brand)\$45 copayTier 3 (Non- Preferred Brand)\$90 copayTier 4 (Specialty Tier)33% of the costTier 1 (Generic)\$20 copayTier 3 (Non- Preferred Brand)\$90 copayTier 3 (Non- Preferred Tier 3 (Non- Preferred Brand)\$20 copayTier 3 (Non- Preferred Brand)\$90 copayTier 3 (Non- Preferred Brand)\$90 copayTier 3 (Non- Preferred Brand)\$180 copay	(HMO)You pay the following until your total yearly drug costs reach \$3,310. Total yearly drug costs are the total drug costs paid by both you and our Part D plan.You pay the following total yearly drug costs \$3,310. Total yearly the total drug costs you and our Part D plan.You may get your drugs at network retail pharmacies and mail order pharmacies.You may get your drugs at network retail pharmacies and mail order pharmacies.You may get your drugs at network retail pharmacies and mail order pharmacies.You may get your drugs at network retail pharmacies.TierOne-month supplyYou may get your drugs at network retail pharmacies.Standard Retail Cost-SharingTier 1 (Generic)\$10 copayTier 1 (Generic)Tier 2 (Preferred Brand)\$45 copayTier 3 (Non- Preferred Brand)Tier 4 (Specialty Tier 2 (Preferred Brand)\$90 copay Tier 2 (Preferred Brand)Tier 1 (Generic)Tier 2 (Preferred Brand)\$90 copayTier 1 (Generic)Tier 3 (Non- Preferred Brand)\$90 copayTier 2 (Preferred Brand)Tier 3 (Non- Preferred Brand)\$90 copayTier 3 (Non- Preferred Brand)Tier 3 (Non- Preferred Brand)\$180 copayTier 3 (Non- Preferred Brand)	(HMO)You pay the following until your total yearly drug costs reach \$3,310. Total yearly drug costs are the total drug costs paid by both you and our Part D plan.You pay the following until your total yearly drug costs reach \$3,310. Total yearly drug costs are the total drug costs paid by both you and our Part D plan.You may get your drugs at network retail pharmacies and mail order pharmacies.You may get your drugs at network retail pharmacies and mail order pharmacies. Standard Retail Cost-Sharing You may get your drugs at network retail pharmacies and mail order pharmacies. TierOne-month supply Tier 1 (Generic)Tier 2 (Preferred Brand)\$45 copay Tier 3 (Non- Preferred Brand)Tier 4 (Specialty Tier 1 (Generic)\$90 copay Tier 4 (Specialty Tier 1 (Generic)Tier 1 (Generic)\$20 copay Tier 2 (Preferred Brand)Tier 2 (Preferred Brand)\$90 copay Tier 1 (Generic)Tier 3 (Non- Preferred Brand)\$90 copay Tier 2 (Preferred Brand)Tier 3 (Non- Preferred Brand)\$90 copay Tier 3 (Non- Preferred Brand)Tier 3 (Non- Preferred Brand)\$180 copayTier 3 (Non- Preferred Brand)\$180 copay	(HMO)You pay the following until your total yearly drug costs reach \$3,310. Total yearly drug costs reach \$3,310. Total yearly drug costs reach \$3,310. Total yearly drug costs are the total drug costs paid by both you and our Part D plan. You may get your drugs at network retail pharmacies and mail order pharmacies.You pay the following until your total yearly drug costs are the total drug costs paid by both you and our Part D plan. You may get your drugs at network retail pharmacies and mail order pharmacies.You pay the following until your total yearly drug costs are the total drug costs paid by both you and our Part D plan. You may get your drugs at network retail pharmacies and mail order pharmacies.You may get your drugs at network retail pharmacies.You may get your drug at network retail pharmacies.You may fet your d

HNE MEDICARE PREMIUM

HNE MEDICARE PLUS (HMO)

HNE MEDICARE BASIC (HMO)

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Tier	Three- month supply		
Tier 1 (Generic)	\$30 copay		
Tier 2 (Preferred			
Brand)	\$135 copay		
Tier 3 (Non-			
Preferred Brand)	\$270 copay		
Tier 4 (Specialty			
Tier)	Not Offered		

Standard Mail Order Cost-Sharing

	Three-
Tier	month
	supply
Tier 1 (Generic)	\$20 copay
Tier 2 (Preferred	
Brand)	\$90 copay
Tier 3 (Non-	
Preferred Brand)	\$270 copay

If you reside in a long-term care facility, you pay the same as at a retail pharmacy.

You may get drugs from an out-ofnetwork pharmacy at the same cost as an in-network pharmacy.

You pay \$0 the first time you fill a prescription for certain drugs.

Tier	Three- month supply
Tier 1 (Generic)	\$30 copay
Tier 2 (Preferred	
Brand)	\$135 copay
Tier 3 (Non-	
Preferred Brand)	\$270 copay
Tier 4 (Specialty	
Tier)	Not Offered

Standard Mail Order Cost-Sharing

Tier	Three- month	
	supply	
Tier 1 (Generic)	\$20 copay	
Tier 2 (Preferred		
Brand)	\$90 copay	
Tier 3 (Non-		
Preferred Brand)	\$270 copay	

If you reside in a long-term care facility, you pay the same as at a retail pharmacy.

You may get drugs from an out-ofnetwork pharmacy at the same cost as an in-network pharmacy.

You pay \$0 the first time you fill a prescription for certain drugs.

Tier	Three- month supply		
Tier 1 (Generic)	\$30 copay		
Tier 2 (Preferred			
Brand)	\$135 copay		
Tier 3 (Non-			
Preferred Brand)	\$270 copay		
Tier 4 (Specialty			
Tier)	Not Offered		

Standard Mail Order Cost-Sharing

Tier	Three- month
Tior 1 (Conorio)	supply \$20 copay
Tier 1 (Generic) Tier 2 (Preferred	\$20 copay
Brand)	\$90 copay
Tier 3 (Non-	
Preferred Brand)	\$270 copay

If you reside in a long-term care facility, you pay the same as at a retail pharmacy.

You may get drugs from an out-ofnetwork pharmacy at the same cost as an in-network pharmacy.

You pay \$0 the first time you fill a prescription for certain drugs.

SUMMARY OF BENEFITS	JMMARY OF BENEFITS HNE MEDICARE PREMIUM (HMO)		HNE MEDICARE BASIC (HMO)	
	These drugs will be listed as "free	These drugs will be listed as "free	These drugs will be listed as "free	
	first fill" on the website,	first fill" on the website,	first fill" on the website,	
	formulary, printed materials, and	formulary, printed materials, and	formulary, printed materials, and	
	on the Medicare Prescription Drug	on the Medicare Prescription Drug	on the Medicare Prescription Drug	
	Plan Finder on Medicare.gov. If	Plan Finder on Medicare.gov. If	Plan Finder on Medicare.gov. If	
	you request and the plan approves	you request and the plan approves	you request and the plan approves	
	a formulary exception, you will	a formulary exception, you will	a formulary exception, you will	
	pay Tier 3: Non-Preferred Brand	pay Tier 3: Non-Preferred Brand	pay Tier 3: Non-Preferred Brand	
	cost sharing.	cost sharing.	cost sharing.	
Coverage Gap	Most Medicare drug plans have a	Most Medicare drug plans have a	Most Medicare drug plans have a	
	coverage gap (also called the "donut	coverage gap (also called the "donut	coverage gap (also called the "donut	
	hole"). This means that there's a	hole"). This means that there's a	hole"). This means that there's a	
	temporary change in what you will	temporary change in what you will	temporary change in what you will	
	pay for your drugs. The coverage gap	pay for your drugs. The coverage gap	pay for your drugs. The coverage gap	
	begins after the total yearly drug cost	begins after the total yearly drug cost	begins after the total yearly drug cost	
	(including what our plan has paid	(including what our plan has paid	(including what our plan has paid	
	and what you have paid) reaches	and what you have paid) reaches	and what you have paid) reaches	
	\$3,310.	\$3,310.	\$3,310.	
	After you enter the coverage gap,	After you enter the coverage gap,	After you enter the coverage gap,	
	you pay 45% of the plan's cost for	you pay 45% of the plan's cost for	you pay 45% of the plan's cost for	
	covered brand name drugs and 58%	covered brand name drugs and 58%	covered brand name drugs and 58%	
	of the plan's cost for covered generic	of the plan's cost for covered generic	of the plan's cost for covered generic	
	drugs until your costs total \$4,850,	drugs until your costs total \$4,850,	drugs until your costs total \$4,850,	
	which is the end of the coverage gap.	which is the end of the coverage gap.	which is the end of the coverage gap.	
	Not everyone will enter the coverage	Not everyone will enter the coverage	Not everyone will enter the coverage	
	gap.	gap.	gap.	
	Under this plan, you may pay even less for the brand and generic drugs on the formulary. Your cost varies by tier. You will need to use your formulary to locate your drug's tier.	Under this plan, you may pay even less for the brand and generic drugs on the formulary. Your cost varies by tier. You will need to use your formulary to locate your drug's tier.		

SUMMARY OF BENEFITS	HNE MEDICARE (HMO)	PREMIUM	HNE MEDICARE	PLUS (HMO)	HNE MEDICARE BASIC (HMO)
	See the chart that follows to find out how much it will cost you. Standard Retail Cost-Sharing		See the chart that for how much it will co		
			Standard Retail Cost-Sharing		
	Tier	Tier 1 (Generic)	Tier	Tier 1 (Generic)	
	Drugs Covered	All	Drugs Covered	All	
	One-month supply	\$10 copay	One-month supply	\$10 copay	
	Two-month supply	\$20 copay	Two-month supply	\$20 copay	
	Three-month supply	\$30 copay	Three-month supply	\$30 copay	
	Standard Mail Order Cost- Sharing		Standard Mail Ore Sharing	der Cost-	
	Tier	Tier 1 (Generic)	Tier	Tier 1 (Generic)	
	Drugs Covered	All	Drugs Covered	All	
	Three-month supply	\$20 copay	Three-month supply	\$20 copay	

SUMMARY OF BENEFITS	HNE MEDICARE PREMIUM (HMO)	HNE MEDICARE PLUS (HMO)	HNE MEDICARE BASIC (HMO)
Catastrophic Coverage	 After your yearly out-of-pocket drug costs (including drugs purchased through your retail pharmacy and through mail order) reach \$4,850, you pay the greater of: 5% of the cost, or \$2.95 copay for generic (including brand drugs treated as generic) and a \$7.40 copayment for all other drugs. 	 After your yearly out-of-pocket drug costs (including drugs purchased through your retail pharmacy and through mail order) reach \$4,850, you pay the greater of: 5% of the cost, or \$2.95 copay for generic (including brand drugs treated as generic) and a \$7.40 copayment for all other drugs. 	 After your yearly out-of-pocket drug costs (including drugs purchased through your retail pharmacy and through mail order) reach \$4,850, you pay the greater of: 5% of the cost, or \$2.95 copay for generic (including brand drugs treated as generic) and a \$7.40 copayment for all other drugs.