

HOSPITALS IN NETWORK

Hospitals report all items in the listing to HNE. HNE then checks to make sure that what the hospital reported is accurate and up to date. This is called credentialing. We do it when the hospital first contracts with HNE (initial credentialing) and every two years after that (re-credentialing).

The listings below show the hospital name and location. The location is the street, city, and state where the hospital can be found.

Accreditation

What is Accreditation?

It is a process for evaluating a hospital. An accrediting body reviews information about the hospital. The reviewers then decide if the hospital meets certain standards.

Who requests accreditation?

The hospital being reviewed has asked to be accredited.

Who conducts the accreditation review?

Non-government agencies conduct the review. The primary agencies are:

- JCAHO: The Joint Commission on Accreditation of Healthcare Organizations
- AOA: American Osteopathic Association
- CARF: Commission on Accreditation of Rehabilitation Facilities

Does HNE validate the accreditation status of hospitals?

Yes, we validate the status of In-Plan hospitals. We do this on initial credentialing, then at least every two years.

- ✱ This symbol indicates that a hospital is accredited with The Joint Commission Gold Seal of Approval.

The hospitals listed below are part of the HNE Be Healthy Network. Your provider should decide what hospital you go to if you need hospital care. All participating hospitals are open 24 hours a day, 7 days a week.

Great Barrington

FAIRVIEW HOSPITAL ✱
29 Lewis Ave
Great Barrington, MA 01230
413-528-0790

Greenfield

BAYSTATE FRANKLIN MEDICAL CENTER ✱
164 High St
Greenfield, MA 01301
413-772-0211

Holyoke

HOLYOKE MEDICAL CENTER ✱
575 Beech St
Holyoke, MA 01040
413-534-2500

Pittsfield

BERKSHIRE MEDICAL CENTER ✱
725 North Street
Pittsfield, MA 01201
413-447-2000

Springfield

BAYSTATE MEDICAL CENTER ✱
759 Chestnut St
Springfield, MA 01199
413-794-0000

MERCY MEDICAL CENTER

✱
271 Carew St.
Springfield, MA 01104
413-748-9000

Ware

BAYSTATE MARY LANE HOSPITAL ✱
85 South St
Ware, MA 01082
413-967-6211

Westfield

NOBLE HOSPITAL ✱
115 W Silver St
Westfield, MA 01086
413-568-2811

For questions about your health care call HNE Member Services at 1-800-786-9999 (TTY: 1-800 439-2370 for people with partial or total hearing loss), Monday to Friday from 8 a.m. to 5 p.m.

Or, visit hne.com.

For questions about your Behavioral Health (mental health and substance abuse) care call MBHP at 1-800-495-0086 (TTY: 1-617-790-4130 for people with partial or total hearing loss) 24 hours a day, 7 days a week.

Or, visit www.masspartnership.com.